

Scottish Information Commissioner

Privacy Notice

Introduction

- 1. This document is split into different sections. If you see green text anywhere in this document and want to find out more, just click on the text.
- 2. <u>About us</u>: this section tells you about us and tells you who is responsible for deciding what we do with your information (your personal data) and for making sure any information we have about yourself is safe and secure. It also tells you who you can complain to if you are unhappy with what we do with your information.
- 3. Your rights: this section tells you what rights you have over your personal information.
- 4. <u>Keeping your information safe</u>: this section tells you what we do to make sure your personal information is safe and secure.
- 5. What we do with your information: this section describes the categories of personal information we hold, what we do with it, who the information might be disclosed to, why we do it and how long we hold on to the information for. Have a look at the list below. If you want to find out more, click on the text:
 - (i) PROMOTING FOI
 - Visiting our website
 - Receiving mailings from us
 - Using our enquiries service
 - Attending an event organised by us
 - Responding to one of our consultations
 - Giving feedback on our products/services or responding to a survey
 - (ii) <u>ENFORCING FOI</u>
 - Appealing to us for a decision
 - Contacting us about criminal offences committed under FOISA or the EIRs
 - Assessing if an authority is complying with good practice

- (iii) EXERCISING YOUR RIGHTS
- Making an FOI request to us
- Asking us for the information we hold about you or exercising your other data protection rights
- Complaining to us about the service you've received from our office
- (iv) WORKING FOR AND WITH THE COMMISSIONER
- Applying for a job with us
- Working for us
- Contracting with us
- 6. Where the processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority, we might also share personal information with Audit Scotland, the Auditor General, the Accounts Commission or one of the audit firms appointed by them, for audit purposes.
- 7. In the event of a legal dispute, we may share personal information with our solicitors.

About us

Data controller

- 8. David Hamilton, the Scottish Information Commissioner (the Commissioner), is our data controller. This means the Commissioner decides what we do with your information and how we do it.
- 9. The Commissioner's contact details are:

Email: enquiries@itspublicknowledge.info

Data protection officer

- 10. By law, we must have a data protection officer (DPO). Our DPO does a number of things, including:
 - (i) giving us advice on data protection laws and
 - (ii) monitoring our compliance with data protection laws
 - (iii) acting as our point of contact for our Supervisory authority.
- 11. Our DPO is Robin Davidson.
- 12. These are his contact details:

Telephone: 0131 348 5281

Email: dataprotection@parliament.scot

13. We have an agreement with our DPO. The agreement can be read by clicking here.

Supervisory authority

- 14. Every data controller has a "supervisory authority". This is an independent body which makes sure that data controllers comply with data protection laws.
- 15. The supervisory authority in the UK is the Information Commissioner (the ICO). This is a different person from the Scottish Information Commissioner, so you can be sure the supervisory authority is independent.
- 16. You have a lot of rights about what can be done with your information. You can complain to the ICO if you don't think we've allowed you to exercise your rights fully or if you are unhappy about what we do (or have done) with your personal information.
- 17. The ICO's contact details are set out below. Alternatively, click here: Making a complaint.

Your rights

- 18. The law limits what we can do with your personal information. The law also requires us to tell you what we do with your information. (We tell you about that in: What we do with your information.)
- 19. The law gives you other rights. These rights are listed below. Click on the right you want to know more about.
- 20. The law gives you:
 - (i) The right of access
 - (ii) The right to rectification
 - (iii) The right to erasure
 - (iv) The right to restrict processing
 - (v) The right to data portability
 - (vi) The right to object
 - (vii) Rights in relation to automated decision making and profiling
- 21. We regulate and promote freedom of information law in Scotland. There are some things we are legally required to do. Your rights will be limited if exercising your rights in full would be likely to harm the work we do as regulator.
- 22. Contact us if you want to exercise any of these rights.

The right of access

- 23. You have the right to:
 - (i) ask us to confirm whether we hold your personal information and, if so -
 - why we hold it
 - what we do with it
 - what kinds of data we hold about you (you can find out how long we keep particular kinds of data in this notice)

- who we share it with
- where we got it from (where we can and if we didn't get it from you)
- get a copy of your information.
- 24. We usually have one month to give you the information.
- 25. We will usually give you a copy of the information free of charge, unless:
 - (i) your request is very unreasonable ("manifestly unfounded")
 - (ii) your request is very excessive ("manifestly excessive"); or
 - (iii) your request is for copies of information we have already given to you.
- 26. Sometimes, we can refuse to give you information. This might happen if giving you information would affect the privacy rights of other people or if it would harm the work we do as regulators of freedom of information law.
- 27. More information about your right of access (including how you can complain if you are unhappy with the way we handle your access request) can be found on the ICO's website: https://ico.org.uk/

The right to rectification

- 28. You have the right to ask us to:
 - (i) correct ("rectify") your personal information if the information is inaccurate
 - (ii) complete your personal information if the information we have is incomplete
- 29. We usually have one month to correct or complete your information.
- 30. We will correct or complete your information for free unless your request is very unreasonable ("manifestly unfounded") or unless your request is very excessive ("manifestly excessive").
- 31. Sometimes we can refuse to correct or complete your information. This can happen if correcting or completing your information would harm the work we do as regulators of freedom of information law.
- 32. More information about your right to rectification (including how you can complain if you are unhappy with the way we handle your rectification request) can be found on the ICO's website: https://ico.org.uk/

The right to erasure

- 33. This is also known as the right to be forgotten.
- 34. You have the right to ask us to delete ("erase") information we hold about you in some cases, for example:
 - (i) if the only reason we hold your information is because you have consented to us having it and you no longer consent to us having it
 - (ii) if we have done something unlawful with your information.
- 35. You don't have the right to tell us to delete your information:

- (i) if we need to use your information to comply with a legal obligation, or to pursue or defend a legal action
- (ii) if deleting your information would harm the work we do as regulators of freedom of information law
- 36. If we do need to delete your information, we usually have one month to do it.
- 37. We will correct or complete your information for free unless your request is very unreasonable ("manifestly unfounded") or unless your request is very excessive ("manifestly excessive").
- 38. More information about your right to erasure (including how you can complain if you are unhappy with the way we handle your erasure request) can be found on the ICO's website: https://ico.org.uk/

The right to restrict processing

- 39. In some cases, you have the right to ask us to restrict (or suppress) what we do with your personal information. For example, you can do this if:
 - (i) you believe your information is wrong and we are checking to see if it is wrong
 - (ii) you believe we have done something with your personal information which has broken the law but, instead of wanting us to delete it, you ask us to restrict what we do with it
 - (iii) we no longer need your information, but you want us to hold onto it so that you can raise or defend a legal action.
- 40. You can't require us to restrict what we do with your personal data if:
 - (i) we need to use your information to pursue or defend a legal action, or to protect the rights of others
 - (ii) deleting your information would harm the work we do as regulators of freedom of information law
- 41. If we do need to restrict what we do with your information, we usually have one month to do it.
- 42. We will restrict the way we use your information for free unless your request is very unreasonable ("manifestly unfounded") or very excessive ("manifestly excessive").
- 43. More information about your right to restrict processing (including how you can complain if you are unhappy with the way we handle your request) can be found on the ICO's website: https://ico.org.uk/

The right to data portability

- 44. This allows you to easily move, copy or transfer your personal information from one IT environment to another, for example across the banking industry.
- 45. This right is very limited. It does not apply to any information we hold about you.
- 46. More information about the right of data portability (including how you can complain if you are unhappy with the way we handle your portability request) can be found on the ICO's website: https://ico.org.uk/

The right to object

- 47. You have the right to object to us doing things with your personal information, for example if:
 - (i) you don't want to receive direct marketing from us
 - (ii) we are performing a task in the public interest or
 - (iii) we are exercising our official authority.
- 48. If you don't want to receive direct marketing from us, we will stop doing this as soon as we receive your objection.
- 49. We don't have to stop doing things with your information if that would harm the work we do as regulators of freedom of information.
- 50. More information about the right to object (including how you can complain if you are unhappy with the way we handle your objection) can be found on the ICO's website: https://ico.org.uk/

Rights in relation to automated decision making and profiling

- 51. You have the right to object to decisions being made about you by automated means, i.e. without any human involvement.
- 52. We do not make decisions this way.
- 53. More information about your rights to in relation to automated processing can be found on the ICO's website: https://ico.org.uk/

Withdrawing consent

- 54. If you have consented to the Commissioner processing your personal data and if there is no other legal basis on which the Commissioner can process your data you can withdraw your consent at any time.
- 55. If you want to withdraw your consent at any time, just let us know.

Keeping your information safe

- 56. The Commissioner takes the security of information very seriously. All personal information is subject to the following rules, regardless of whether the processing involves one of the special categories (such as racial or ethnic origin, political opinions and health):
 - (i) All staff are trained on and understand the importance of data protection law
 - (ii) All staff are security vetted
 - (iii) All staff are subject to a duty of confidentiality
 - (iv) All hard copies of information containing personal information are locked away each night in the office in the rare cases where a personal information is taken out of the office, staff must take extra care to make sure the file is kept safe and secure.
 - (v) We have appropriate security measures to prevent personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed.

- Security measures include password protection, IT encryption, access controls, regular security updates, firewalls and regular testing of systems.
- (vi) We retain your personal information only when it is necessary to do so and only for as long as is necessary to fulfil the purpose(s) it was collected for, including any legal, accounting or reporting requirements.
- (vii) We determine the appropriate retention periods for personal data taking into account the amount, nature and sensitivity of the personal data, the potential risk from harm from unauthorised use or disclosure of personal data, and the purposes for which the personal data is processed.
- (viii) More information about how long we keep information for can be found here: <u>File Plan</u> and Retention Schedule.
- (ix) We securely destroy your personal information after the relevant retention period has expired.
- (x) Our office premises are temporarily closed due to the Covid-19 pandemic. This means that hard copy files opened before lockdown may not have been destroyed in line with our Retention Schedule. The files are being held securely and will be destroyed when the office premises re-open.).

Making a complaint

- 57. If you are unhappy with what we do (or have done) with your personal information, you can complain to the ICO.
- 58. The ICO's contact details are:

https://ico.org.uk/global/contact-us/

Telephone: 0303 123 1113

59. More information about the role of the ICO can be found here: https://ico.org.uk/

Other versions

60. If you would like a hard copy of this document, let us know. We will send one to you free of charge.

What we do with your information

PROMOTING FOI

Visiting our website

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
We use a third party service, Google Analytics, to collect details of visitor behaviour patterns. To do this, Google Analytics uses cookies. This information is only processed in a way that does not identify anyone as we have installed Anonymize IP This information is only collected if visitors optin.	 We monitor things like the number of visitors to different parts of our website, so we can plan updates and monitor whether we are meeting targets under our communications strategy. We measure how many people use our website and how it is navigated, so that we can make improvements. We do not use this information to identify anyone. 	We share this information with our website service provider and other third parties to help with the development of our new website and/or make improvements to our service.	 To fulfil our regulatory functions If you do not want Google Analytics to collect this information about you, use Google's browser addon to opt out of Google Analytics. 	This information will be held by Google Analytics for 14 months .

A note about cookies:

Our website also uses cookies, small computer files of letters and numbers that are downloaded to your user device (computer, smartphone, etc.) when you visit the website. Cookies allow the website to recognise your device each time you visit and provide us with data about how the website is being used. We cannot identify you from this information. We also provide links to third party content, including Facebook, twitter and Vimeo.

Receiving mailings from us

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
Your name, email address, postal address and the organisation you work for.	We'll use it to send you emails.	 We use a third party provider, Campaign Master, to send emails. We won't share this information with anyone else. 	 For mailings about changes to FOI law, regulation or our policies or procedures, we do this to fulfil our regulatory functions. Sometimes we will send you mailings for the purpose of our legitimate interests, e.g. to send you our annual report. If required, because we have your consent. 	 For mailings about changes to FOI law, regulation, or our policies or procedures, for as long as you work in a role that requires you to know about such changes. For all other mailings, until you unsubscribe using the link in the email.

Using our enquiries service

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
 The information you give us about yourself, including your name and contact details. You do not have to give us your name or contact details if you want to make an enquiry to us. 	 We use your contact details to respond to your enquiry. If you telephone us, we will keep a short note of your call (telephone calls are not recorded) to help us – and you – if you contact us at a later date. We may also use the file to check on the level of service we provide. 	We will not share your information with anyone (e.g. a public authority) unless you consent to us doing that.	 To fulfil our regulatory functions. We have your consent. 	A record of your enquiry (and any response given) is retained electronically but will be destroyed after 2 years.

Attending an event organised by us

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
 We will usually collect your name, email address, contact telephone number and, if relevant, your job title, and the organisation you represent. We may request details of your access/dietary requirements. 	 To keep you informed in the run up to the event, and to share any relevant material following the event. For registration purposes on the day (may include name badges). To produce a delegate list to be shared with other attendees on the day to support delegate networking. Details of access or dietary requirements and breakout preferences will be used to enable us to best meet your individual needs at the event. 	 If an event partner is helping us run the event, we may share your details with that partner, but only for the purposes of that event. We will not share your information with anyone else. 	We have your consent.	2 years following the event.

Responding to one of our consultations

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
 The information you give us, including your name, contact details. You do not have to give us your name or contact details if you do not wish to. 	 We use your views to inform our consultation To keep you informed of the outcome of the consultation. 	 If an external partner is helping us run the consultation, or is helping us to translate consultation responses (e.g. BSL), we may share your details with that partner, but only for the purposes of that consultation. We will not share your information with anyone else. 	 To fulfil our regulatory functions, or comply with a statutory duty We have your consent. 	A record of your consultation response is retained electronically. It will be destroyed six months after we publish a report on the consultation.

Giving feedback on our products/services or responding to a survey

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
 The information you give us, which may include your name, contact details, or personal opinions. You do not have to give us your name or contact details if you do not wish to. 	 We use your views to inform our future work, changes to our services or to inform project reports or outputs. We may publish parts of responses in some cases, but these will not contain any personal data. Where we have asked for contact details, we may use them to get in touch with you about your response, or to keep you informed of the outcome of the survey or project. 	 If an external partner is helping us run the feedback project or survey, or is helping us to translate responses (e.g. BSL), we may share your details with that partner, but only for the purposes of that project, and we will tell you who they are. When conducting surveys, we use a third party provider, JISC, to gather responses. We will not share your information with anyone else. 	 To fulfil our regulatory functions. We have your consent. 	We will keep survey and feedback response information until our work on the subject of the project is complete.

ENFORCING FOI

Appealing to us for a decision

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
 The information you give us, including your name, contact details. Comments we receive from the public authority about your appeal (which may or may not be your personal information). Any information we find in the public domain which is relevant to your appeal (which may or may not be your personal information). 	 We use the information to help us decide if the public authority you complain about breached FOI law when responding to your request. We use the information to contact you about your appeal. The information is held electronically on our case management system and may also be held in hard copy files. We may also use the file to check on the level of service we provide. 	 We give the authority you complain about a copy of your appeal (and other information you give us if relevant). We redact your contact details (if not already known to the authority) before sending your appeal to the authority. We may also redact information if it is not related to your appeal. If you appeal our decision to the Court of Session, we share your information with our solicitors and the court. Decisions are archived in the National Archives of Scotland. 	To fulfil our regulatory functions.	 The contents of electronic case files are destroyed 5 years after case closure. Paper case files are destroyed 3 months after case closure.* Electronic versions of decision notices are held indefinitely.

Contacting us about criminal offences committed under FOISA or the EIRs:

We have a separate privacy notice which tells you what we do with this type of information. Search for "Privacy notice: investigations for law enforcement purposes" in our publication scheme: https://www.itspublicknowledge.info/home/SICPublicationScheme/PSintro.aspx.

Assessing if an authority is complying with good practice

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
 The information you gave us in relation to an appeal you made to us, including your name and contact details. The information about you which we obtain from an authority (e.g. copies of the information request you made to the authority and its response). This might include requests you have not appealed to us. It might also include information about other individuals, such as public authority staff. 	We use the information to help us assess whether an authority is complying with good practice in line with our Enforcement Policy and Intervention Procedures The information is held electronically on our case management system and may also be held in hard copy files.	The public authority you made your information request to.	To fulfil our regulatory functions.	 The contents of electronic case files are destroyed 5 years after the closure of the intervention. Paper case files are destroyed 3 months after the closure of the intervention.*

EXERCISING YOUR RIGHTS

Making an FOI request to us

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
 The information you give us, including your name, contact details. Views we receive from a third party about your request (which may or may not be your personal information). 	 We use the information to contact you about your request, e.g. to seek clarification or provide you with the information you have asked for. The information will be held electronically on our case management system and in hard copy files. 	In order to comply with good practice we may have to ask a third party (e.g. a public authority) for their views on whether information can be disclosed. Wherever possible, we will do that without naming you.	 We are required by law to do it. To fulfil our regulatory functions. 	 The contents of the hard copy of the file will be destroyed 40 working days after the response is issued if no request for review is received. If a request for review is received, the contents of the hard copy of the file will be destroyed 6 months after the review response is issued. The contents of the electronic file will be deleted after 3 years.

Asking us for the information we hold about you or exercising your other data protection rights

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
 The information you give us, including your name, contact details. Views we receive from a third party about your request (which may or may not be your personal information). 	 We use the information to contact you about exercising your right. The information will be held electronically on our case management system and, where you have asked for the information we hold about you, or where your request is likely to generate a lot of correspondence, in hard copy files. 	Where you have asked for information we hold about you, we may have to ask a third party (e.g. a public authority) for their views on whether information can be disclosed. Where we have to do this, we will name you.	We are required by law to do it.	 The contents of the hard copy of the file will be destroyed 40 working days after the response is issued if no request for review is received. The contents of the electronic file will be deleted after 3 years.

Complaining to us about the service you've received from our office

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
 The information you give us, including your name, contact details. Comments we receive about your complaint. 	 We use the information to help us decide if the complaint should be upheld and what further action is required. We use the information to contact you about your complaint. The information is held electronically on our case management system and in hard copy files. 	 We may give the person complained about a copy of your complaint (and other information you give us if it is relevant to your complaint). If your complaint is not upheld you make a further complaint to contact the Scottish Public Services Ombudsman (the SPSO). If the SPSO is asked to consider the complaint we will give the SPSO details of your complaint, any information provided, comments about your complaint and details of our actions 	 To allow us to perform a task that's in the public interest. To exercise our functions. 	 The contents of electronic case files are destroyed 2 years after case closure. Paper case files are destroyed 3 months after case closure.

WORKING FOR – AND WITH – THE COMMISSIONER

Applying for a job with us

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal information?	How long do we keep your personal information for?
 The information you give us, including your name, contact details, information contained in your application form, in correspondence, information contained in in references, identity information, right to work information, security vetting, timetables, evaluations and interview questions/tasks. Information relating to your race, ethnicity, disability. 	 We use the information in the recruitment process. For equality monitoring purposes. 	 We will share your name and details of the post applied for with referees. We may share your information with our external employment advisers. We will share your name, details of the post applied for and your identity information with the Scottish Parliament's Security Office. 	 We have your consent. We are required by law to do it. 	 If unsuccessful, 6 months from the date of appointment of the successful candidate. If successful, the information will be transferred to a staff member file. (See "Working for us" below.)
 Criminal convictions (only if successful at interview). 	We use the information in the recruitment process.	We may share this information with third party employment advisers.	To fulfil our regulatory functions.	As long as is necessary.

Working for us

What information do we	What do we do with	Who do we share	Why are we allowed to do this with your	How long do we keep	
hold about you?	your information?	your personal	personal information?	your personal	
		information with?		information for?	
Contact details, date of birth, next of kin, NI number, salary information, bank details, tax details, pension details, right to work documents, sickness absence records.	We use it for employment purposes.	We will share relevant information with our payroll services, HMRC, pensions provider and childcare vouchers provider.	For the performance of a contract (i.e. your contract of employment).	Up to 7 years from termination of employment.	
Security vetting.	We use it for employment purposes.	 We do not share this information with third parties. 	 For the performance of a contract (i.e. your contract of employment). We have your consent. 	End of employment.	
 Information relating to your race, ethnicity, disability. 	For equality monitoring purposes.	 We do not share this information (unless in an anonymised form) with third parties. 	For the performance of a contract (i.e. your contract of employment).	Up to 7 years from termination of employment.	
 Maternity/paternity pay/adoption information. 	We use it for employment purpose.	We will share relevant information with our payroll advisers, HMRC.	For the performance of a contract (i.e. your contract of employment).	3 years from the end of the relevant tax year.	
Contract of employment.	We use it for employment purposes.	 We may share this information with third party employment advisers. 	For the performance of a contract (i.e. your contract of employment); for the conduct of legal claims.	Up to 40 years from termination of employment.	

•	Criminal convictions.	•	We use it for employment purposes.	•	We may share this information with third party employment advisers.	•	To fulfil our regulatory functions; for the conduct of legal claims; where it is necessary to protect a staff member's (or third party's) legitimate interests or where you have already made the information	•	as long as is necessary.
•	Personal information detailing reasons for adjustments to working set up and arrangements.	•	To manage and ensure the health and safety of employees.	•	We may share this information with third party health & safety advisers.	•	public. To fulfil our Health and Safety regulatory functions.	•	as long as is necessary.
•	Personal information about employees - name and work email address.	•	use these details to provide training to staff and to consider any training reports following the training	•	we may share the information with our external training providers	•	to enable staff to receive and participate in training relevant to their post	•	as long as is necessary
•	Car registration and car make if driving on business	•	Check MOT and car tax status	•	Details entered into UK Government's vehicle enquiry service	•	To fulfil our Health and Safety regulatory functions.	•	1 year

Contracting with us

What information do we hold about you?	What do we do with your information?	Who do we share your personal information with?	Why are we allowed to do this with your personal	How long do we keep your personal information for?
		, possession in the same of th	information?	P

 Personal information 	•	Carrying out tendering	•	In the event of an issue	•	For the performance of	•	5 years following
about you or your		exercises.		with the contract, we		a contract.		termination of contract.
employees, etc. in	•	Managing contracts.		may share the				
tenders, contracts and	•	Making payments in		information with our				
correspondence		line with the contract.		legal advisers.				
regarding the contract.								

Document Information						
Full name of current version: Class, Title, Version No and Status.	C5 Privacy Notice: v03 CURRENT ISSUE					
E.g. C5 Key Documents Handbook v01 CURRENT ISSUE						
VC File Id	165550					
Туре	Policy					
Approver	SMT					
Responsible Manager	HOCS					
Date of next planned review	Regularly reviewed at meetings of GDPR Working Party and as required					
Approval & Publication						
Approval Date (major version)	18/02/2022					
For publication (Y/N)	Υ					
Date published	20/02/2024					
Name of document in website file library	PrivacyNotice					
Corrections / Unplanned or Ad hoc reviews (see Summary of changes below for details)						
Date of last update	10/01/2024					

Summary of changes to document								
Date	Action	Version	New	Brief description				
	by	updated	version					
			number					
	(initials)	(e.g.	(e.g.	(e.g. updated paras 1-8, updated HOPI to HOCS,				
		v01.25-	v01.27,	reviewed whole section on PI test, whole document				
		36)	or	updated, corrected typos, reformatted to new branding)				
			02.03)					
21/02/22	BOW	03.00	03.01	New document created following approval of draft				
21/02/22	BOW	03.01	03.02	DCS updated, published on website				
09/03/22	LB	03.02	03.03	Row added to working with us section				
28/03/22	HGS	03.03	03.04	HGS accepted minor change re: working with us				
				section and updated DCS				
29/03/22	LB	03.04	03.05	DCS updated, published on website				
12/12/22	KB	03.05	03.06	Review date amended as agreed by SMT				
16/01/23	KB	03.06	03.07	DCS updated, published on website				
16/01/23	KB	03.07	03.08	Correction to DCS, published on website				
20/10/23	LB	03.08	03.09	Commissioner's name updated following appointment				
00/40/00	1100	00.00	00.40	of new Commissioner				
26/10/23	HGS	03.09	03.10	Update approved and DCS updated				
26/10/23	BOW	03.10	03.11	DCS updated, published on website				
09/01/24	LB	03.11	03.12	Changes to working with us section				
10/01/24	HGS	03.12	03.13	HGS approved changes and updated DCS				
20/02/24	LB	03.13	03.15	DCS updated, published on website				

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